Before you pay, check



New bank details? Make a call.

When to pause

- A supplier says their bank details have changed.
- An invoice arrives for work you don’t recognise.
- An email pushes you to pay right away.

1 **Put the payment on hold.**
Even an invoice in a familiar email thread can be altered.

2 **Call a number you already trust.**
Use a saved contact or look up the official number yourself.
Don’t use the number in the new invoice or email.

3 **Confirm before you transfer.**
Ask the supplier to confirm the BSB and account number.

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